

RADCOM Fact Sheet

- **Company name:** RADCOM Ltd.
- **Ticker symbol & exchange:** NASDAQ: RDCM
- **Founded:** 1991
- **Publicly traded:** 1997
- **Headquarters:** Tel Aviv, Israel; Paramus, NJ USA
- **Offices:** USA, Canada, Europe, Brazil, Asia
- **Employees:** ~325
- **Website:** www.radcom.com

About:

RADCOM (Nasdaq: RDCM) is a leading provider of advanced, intelligent assurance solutions with integrated AI Operations (AIOps) capabilities. Its flagship platform, RADCOM ACE, harnesses AI-driven analytics and generative AI (GenAI) to improve customer experiences. From lab testing to full-scale deployment, RADCOM utilizes cutting-edge networking technologies to capture and analyze real-time data. Its advanced 5G portfolio delivers end-to-end network observability—from the radio access network (RAN) to the core.

Designed to be open, vendor-neutral, and cloud-agnostic, RADCOM's solutions drive next-generation network automation, optimization, and efficiency. By leveraging AI-powered intelligence, RADCOM reduces operational costs, enables predictive customer insights, and seamlessly integrates with business support systems (BSS), operations support systems (OSS), and service management platforms. Offering a complete, real-time view of mobile and fixed networks. Through powerful, data-driven analytics, RADCOM empowers telecom operators to ensure exceptional service quality, enhance user experiences, and build customer-centric networks.

Partners

- NVIDIA
- ServiceNow
- Red Hat
- Infosys
- AWS
- Google Cloud
- Microsoft
- Ericsson

Leadership Team:

- Chairman of the Board: Sami Totah
- Chief Executive Officer: Benny Eppstein
- Chief Operating Officer: Hilik Itman
- Chief Financial Officer: Hod Cohen
- Chief Technology Officer: Rami Amit

Sami Totah – Chairman of the Board

Sami Totah has served on the board of directors of RADCOM since June 2024, bringing over 35 years of international management experience leading and serving tier-one telecom operators globally. From 2008 to 2023, he was a general partner at Viola Growth, a leading private equity/growth firm investing in hi-tech companies at their growth stage, where he served on the boards of multiple portfolio companies. Earlier, he was active chairman of several hi-tech companies, including Sheer Networks (acquired by Cisco for \$123 million), Red Bend Software (sold to Harman Industries), and Continuity Software (sold to Kedma Capital). He has also served on the boards of publicly traded companies on the Nasdaq and TASE, including ECTEL, Itamar Medical, Gaon Holdings Group, and Pilat Media (AIM: PGB).

Mr. Totah began his career at Amdocs, where he worked from 1984 to 2002, retiring as Senior VP of Operations after serving four years as President of the Customer Care and Billing Division, during which revenues grew from \$170 million to \$430 million and the employee base expanded to over 1,700.

Benny Eppstein – Chief Executive Officer

Before joining RADCOM, Benny Eppstein served as Canada Division President from 2022 to 2024, as a General Manager at the T-Mobile Division from 2020 to 2022, and as Vice President and Client Business Executive and Head of Customer Unit Sprint Corporation from 2015 to 2020 at Amdocs. Before Amdocs, Benny was Vice President at Ericsson from 2013 to 2014, managing the relationship with a major telecommunications company and the sales and delivery of software, hardware, and system integration services. Benny holds a B.A. in Public Policy from the Hebrew University of Jerusalem.

Hilik Itman – Chief Operating Officer

Hilik Itman is a seasoned telecom professional with over 30 years of experience in the software and telecom industries. His expertise spans 27 years in service assurance and working with telecom operators. Hilik joined RADCOM in 1997 and served in several key roles in R&D before being appointed Vice President of R&D in 2014. He was promoted to Chief Operating Officer in 2020. Hilik is focused extensively on product development, leading research and development (R&D), and ensuring customer satisfaction. Hilik holds a B.A. in Mathematics and Computer Science from the Open University.

Hod Cohen – Chief Financial Officer

Hod Cohen joined RADCOM in January 2026, bringing more than 20 years of financial leadership experience in the global telecom industry. He is responsible for leading the company's financial strategy, operations, and long-term growth initiatives. Prior to RADCOM, Hod held senior finance leadership roles at Amdocs Limited, including Head of the Global Business Finance Group. In this role, he played a key part in shaping corporate strategy, driving growth across new markets, leading complex commercial negotiations with Tier 1 operators, and supporting multiple

successful M&A transactions. Hod brings deep expertise in public company finance, strategic planning, and scaling global organizations. Hod holds a B.A. in Economics from the College of Management, Rishon LeZion, Israel, and an MBA from E.S.G., Paris.

Rami Amit – Chief Technology Officer

Rami Amit joined RADCOM in February 2017. Prior to joining RADCOM, Rami was Director of Engineering at Cisco's NFV BU, where he was responsible for Cisco's broadband solutions deployed by many top-tier CSPs. During his tenure at Cisco, Rami led several new products from inception to worldwide deployment. He was also instrumental in the Company's transition to virtualization and application delivery in the Broadband market. Before Cisco, Rami held several CTO positions and was the first employee of the VoIP industry pioneer, VocalTec, which is considered one of the early inventors of VoIP. Rami holds an Electrical Engineering Degree from Tel Aviv University.

Awards/Recognition

- Global Connectivity Awards 2025 – Best AI/ML Innovation Winner
- Moonshot Catalysts 2025, TM Forum – Interactive Showcase Award Winner
- Open Innovation Catalyst 2025, TM Forum – Tech for Good Award Winner
- Fierce Network 2024 – Best Network Test & Measurement Winner
- The Fast Mode 100, 2025 – Top Solution Providers Shaping Future of Telecom
- Futurenet World Awards 2026 – Finalist, Network Data & Intelligence Innovation
- Leading Lights Awards 2025 – Finalist, Most Innovative Test & Measurement
- The A.I. Cloud Awards, 2025 – Finalist, Best Use of AI in Telecom
- The Fast Mode Awards 2025 – Finalist, Network Testing & Assurance Leader

- Fierce Network Awards 2025 – Finalist, Most Innovative Network Test & Measurement

Social Media:

- LinkedIn: <https://www.linkedin.com/company/radcom/>
- X: <https://x.com/RADCOMUpdates>
- Facebook: <https://www.facebook.com/radcom>
- YouTube: www.youtube.com/@radcomltd8429

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Hod Cohen

CFO

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